

mediaSMART



UNLIMITED COMPUTER REPAIR

ONLY **\$19.95*** PER MONTH

* Plus HST - Based on a pre-paid 12 month contract - Parts, upgrade components, accessories and software are not included
In-Shop service only - Covers one system only - Not available for business customers - Other terms and conditions apply

As Close As You Can Get To...
WORRY-FREE COMPUTING

Enjoy the benefits of unlimited computer repair. Sign-up for our 12 month in-store repair contract* and receive unlimited computer repair services from Media Smart. Never worry about your computer repairs again, if something goes wrong just bring it in and one of our qualified technicians will take care of it. A 12 month service contract* is required and after that you can cancel at any time. All contracts are registered by make, model and serial number. This service is available to home / residential customers only. All service provided under this service contract is for carry-in service only, at our location. All service contract prices are plus HST. Your service agreement becomes effective as soon as your 12 month service contract* is paid-in-full.

NOTE: Media Smart is not responsible for any data back-ups or data loss; any consequential damages; any incidental damages; and any costs related to data recovery. Data retrieval, removal and installation are not covered under our service contract. We advise that you always back-up important data routinely and always before any service work is done.

WHAT IS INCLUDED?

- All in-shop labor on one computer system, for one year.
- Virus and spyware clean-ups.
- Windows re-installations (valid Windows COA required).
- Basic hardware installations.
- Basic software installations.
- Hard drive installations (except RAID arrays).
- CD / DVD drive installations.
- Video card installations.
- Network card installations.
- Printer and scanner installations (original installation software is required).
- Home / Residential customers only.
- Carry-in service only.

WHAT IS NOT INCLUDED?

- Computer parts, upgrade components, accessories and software are not included, but are always optionally available.
- Data recovery, and any associated costs, are not included in your service contract.
- One contract is required for each distinct and separate computer.
- The service contract is not transferable.
- This service contract is not available for any computers that are used for business purposes of any type.
- On-site or remote service is not covered.

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